

**Canadian Mental Health Association/Peel Branch
Program Eligibility**

WAIT TIME for service varies considerably between programs and over time, with some long-term intensive services possibly having a one year wait. Please inquire with each program.

Program Name	Client		Intake/Application	Service Delivery		Contact Info
	Age	Profile		Location	Hours	
Access to Recovery (case mgmt.)	16+	<p>A person with a diagnosed or diagnosable serious mental illness. Mental illness must be the primary diagnosis in order to receive service.</p> <p>Short-term case management is also available to clients as described above (can be initiated by family members) for situations that can be resolved in a short period of time.</p>	<p>Self-referrals. Central intake is provided through Trillium Health Centre. An intake worker helps clients complete the application form and then it is forwarded to the supervisor for assignment to a case manager. The process can take up to 4 weeks as all necessary paperwork on medical history is collected.</p> <p>Short-term case management is accessed by self-referral through the Resource Centre. An intake application is completed by phone, forwarded to the Case Mgr. and service is likely within three weeks, but it varies.</p>	<p>Service is delivered in the community in a variety of safe settings as preferred by the client.</p> <p>Case Managers are based in Mississauga to serve south Peel Region and in Brampton to serve north Peel Region. Services are coordinated with other case managers also based throughout the Region.</p>	Mon. to Fri. 9 a.m. - 4:30 p.m.	<p>Central Intake 416-521-4006</p> <p>Short-term CM 905-451-2123</p> <p>Fax. 905-456-7492 casemgmt@cmhapeel.ca</p>
A - Assertive C - Community T - Treatment T - Team	16+	Any individual with a serious mental illness that is complex and who have very significant functional impairments and who, have not responded well to traditional mental health services, and have experienced multiple hospitalizations of upwards of 60 days or more.	<p>Referrals' are accepted by Individuals (self referrals), professionals, Doctors office, Hospitals and are managed through the SHIP Central Intake process.</p> <p>A comprehensive referral form is sent out to the referral source for completion. Once all the required documentation is received the application is then forwarded to the Program Manger.</p>	<p>241 Clarence Street Unit #28 Brampton, ON L6W 4P2 South side of Clarence between Kennedy & Rutherford road</p> <p>Services are principally provided in the community in a variety of safe settings as preferred by the client.</p>	Staff is available 24- hours a day, seven days a week, and 365 days a year.	<p>SHIP Central Intake Phone: (905) 795-8742 Fax: (905) 795-1129</p> <p>actt@cmhapeel.ca</p>
Consumer/ Survivor Support Network (peer support)	16 +	Anyone who feels that they need the support of and connection to others who are struggling with mental health problems or homelessness.	Self-referral. No application and no identifying personal information required. Just drop in during business hours and you'll be greeted by a staff person or another member.	Unit 101, 2600 Edenhurst Drive Mississauga, ON south of Dundas, east of Hurontario St. (Hwy.#10) (near Pontiac and Honda dealerships)	Mon. Closed Tues., Thurs., Fri. 5 - 9 p.m. Wed., Sat. 4 - 8 p.m. Sun. Closed	<p>905-276-3302 Fax. 905-276-9646 consumernetwork@cmhapeel.ca</p>

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FACT Peel+ (early intervention)	16 to 45	An resident of Peel experiencing a first episode of psychosis being discharged from FACT Peel Clients with a particular need to establish an educational or vocational plan may be matched to a vocational specialist.	Referral to be determined. This specialist case management program is under development in partnership with the Centre for Addiction and Mental Health's FACT program, and Supportive Housing in Peel (SHIP).	Service is delivered in the community in a variety of safe settings as preferred by the client.	Mon. to Fri. 9 a.m. - 4:30 p.m.	905-451-2123 Fax. 905-456-7492 factpeel+@cmhapeel.ca
McEvenue Home Works (accommodation supplement)	16+	An individual living with a serious mental illness needing one-time financial assistance to obtain or maintain affordable and quality housing.	Self-referrals by telephone through the Resource Centre. Completion of a detailed application is required with supporting documentation and this process is completed by Resource Centre staff with the support of a Short-term Case Manager where needed. Strict eligibility criteria applies.	102 - 2 County Court Blvd. Brampton north-east corner at Hurontario	Mon.-Fri. 9 a.m. - 4:30 p.m.	905-451-2123 Fax. 905-456-7492 homeworks@cmhapeel.ca
Mental Health & Justice Services	16 +	An individual charged with a minor offence when mental illness is believed to be a contributing factor to the behaviour. Clients of consultation and education services includes family members as well.	Clients for Diversion are ONLY referred through officers of the court (e.g. Crown and Defense attorneys) Case Management and Education services are primarily sought once a person is involved in court proceedings, whether or not they are a client of Diversion. Services may also be accessed through a preliminary assessment by CMHA/s Resource Centre.	A. William Grenville Provincial Court 7750 Hurontario Street Brampton, ON east side of Hurontario, just south of Steeles Ave.	Mon. to Fri. 9 a.m. - 4:30 p.m.	905-456-4700 ext. 5663 Fax. 905 456-7492 courtsupport@cmhapeel.ca

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Outreach (Streethelp Line)	16+	An individual who is homeless or at risk of homelessness	<p>Self-referral. Individuals can call the street helpline and outreach workers will meet them at a safe location of the individual's choice. Depending on services requested, varying personal information is required.</p> <p>The general public can identify people they believe are in need. Outreach workers take as much time as is needed to make a connection with the client.</p>	Service is delivered in the community in a variety of safe settings as preferred by the client.	<p>Mon. to Fri. 9 a.m. - 4:30 p.m. Mon./Wed./Fri. 6 p.m.- 9:00 p.m. Weekends 11:00 a.m. - 4:00 p.m.</p>	<p>905-848-4357 outreach@cmhapeel.ca</p>
PAR Clubhouse	16+	An individual with a primary diagnosis of serious mental illness.	<p>Self-referral. Call the clubhouse to arrange a tour and information interview, usually scheduled within two weeks. Following a mutual agreement between the prospective client and the clubhouse, an application is completed and the process can take up to 4 weeks as all necessary paperwork on medical history is collected.</p>	<p>Brampton: 5 - 250 Clarence Street north side of Clarence, between Rutherford and Kennedy</p> <p>Mississauga: 5 - 3181 Wolfedale Road east side of Wolfedale, between Dundas and Burnhamthorpe</p>	<p>Mon. to Fri. 9 a.m. - 4:00 p.m.</p>	<p>Brampton: 905-796-9030 Fax. 905-796-9035 parnclubhouse@cmhapeel.ca</p> <p>Mississauga: 905-270-6295 Fax. 905-270-8110 parsclubhouse@cmhapeel.ca</p>
Resource Centre	any age	Any person needing information about mental health, mental illness, or the system for purposes of education, support, intervention, or accessing services.	<p>Self-referral. No notice and no identifying information is required to receive Information & Referral services. Calls will be returned within 24 business hours should callers get voice mail on their first attempt.</p> <p>Self-referral. Formal education and training sessions and displays require a minimum of 3 weeks notice, a service record is completed by telephone and varying fees apply.</p>	<p>102 - 2 County Court Blvd. Brampton north-east corner at Hurontario</p> <p>Library is at this location, but arrangements can be made to pick up and drop off materials at other program sites</p>	<p>Mon.- Fri. 9 a.m. - 4:30 p.m.</p>	<p>905-451-2123 Fax. 905-456-7492 info@cmhapeel.ca</p>

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Youth Net	12 to 20	<p>Organizations working with youth and interested in youth learning more about mental health, mental illness, and having access to crisis support as needed. Youth participate voluntarily.</p> <p>Youth aged 12 - 30 may also access services that assist them with skill development through training, volunteering, and paid work as facilitators.</p>	<p>Discussion groups and presentations require three weeks notice. Arrangements are made by telephone.</p> <p>Self-referral for youth interested in skill development.</p>	<p>102 - 2 County Court Blvd. Brampton north-east corner at Hurontario</p> <p>Services are provided primarily at schools or other settings where groups of youth are naturally convening.</p>	<p>Mon. to Fri. 9 a.m. - 4:30 p.m.</p>	<p>905-451-2123 Fax. 905-456-7492 youthnet@cmhapeel.ca</p>